



## Key Facts

- All vehicles are required to be maintained to manufacturer standards.
- If you opt not to take a maintained contract - your vehicle needs to be maintained to manufacturer standards at all times - for example adhering to the servicing schedules and MOTs (if required). **Funder Maintained contracts are available for all Personal Contract Hire ( PCH ) and Personal Contract Purchase ( PCP ) at an additional initial and monthly rental/instalment.**
- Diesel vehicles with DPFs regularly need to go through a process of regeneration to clear out soot and allow the vehicle to operate efficiently, if you ignore the warning lights this will likely cause damaged to the vehicle.
- AdBlue is injected into the exhaust gases in newer diesel vehicles that uses selective catalytic reduction system (SCR) to meet Euro 6 emissions targets. AdBlue is not covered under a maintained agreement, the cost and replacements of this is your responsibility.
- Where a vehicle is fitted with a “connected” service including app connectivity, some of the funders we use do not permit the use of these services.
- You will be credit searched as part of the application**
- Are you on the voters roll, this can help with your credit application
- We will require a copy of you driving licence and proof of address. If the driving licence is an old style, we will need to see a copy of your passport.
- Underwriting can take up to 72 hours, the quicker you can complete and return the documents the quicker we can start the process. We will acknowledge receipt of any correspondence provided.
- Your new can only be delivered to your home or work address, if any other address then we would need to know the reason why and would need authorisation before we can agree this.
- Lead Times – wherever possible we try to be as accurate as possible when providing this information however vehicles are subject to manufacturer delays on occasion – we will endeavour to keep you up to date with any delays at our soonest opportunity.
- We do not recommend disposing of your current vehicle until delivery of your new vehicle has been confirmed with ourselves and the supplying dealership.

- Initial rental is deducted about 7- 10 days after delivery. The monthly direct debit commences one month after delivery.
- If your vehicle requires a tracker to be fitted you must discuss this with your insurance provider prior to delivery being booked.
- If you terminate a contract hire agreement early, you will incur an early termination charge from the agreement provider
- If you receive a penalty notice for a parking or traffic infringement, you will receive an admin charge from the agreement provider
- With Personal Contract Hire ( PCH ) and Personal Contract Purchase ( PCP ) if you exceed the contracted mileage then excess mileage charges will be payable
- With Personal Contract Hire ( PCH ) and Personal Contract Purchase ( PCP ) if you return the vehicle damaged then additional charges will be payable
- With Personal Contract Hire ( PCH ) there is no option for you to ever own the vehicle